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Services

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DIRECT TRANSLATION

When the two parties are FACE-TO-FACE

The primary service offered by Dualia is direct or "face-to-face" translation, in other words, virtually simultaneous translation via mobile telephone. This is done by using a dual handsfree device which is connected to a mobile telephone, which makes it possible for two speakers of different languages to hold a conversation through an interpreter who is not physically present but, rather, at the other end of a telephone line.

This service, made possible by very user-friendly technology, eliminates language barriers between two or more persons of different cultures, who speak different languages, thus facilitating immediate understanding.

This tele-translation service is available in 51 languages, which makes it possible for persons who speak almost any language in the world to understand each other.

Technical requirements to make use of the service:

> Dualia Pack <

The businesses or organisations wishing to avail themselves of the translation service need to acquire a Dualia Pack, consisting of a mobile telephone with calls restricted to the Dualia Call Centre and a dual handsfree device. Then, all that needs to be done is to put the earphones on and place a call to the Call Centre: the system will connect the two parties to an interpreter of the chosen language.

> Dual Earphones <

It is also possible to access the service by connecting the handsfree device directly to a company landline or mobile telephone. The dual earphones were developed and patented by Dualia and they are registered with the Spanish Office of Patents and Brands.

3-WAY CONFERENCE CALL TRANSLATION

When the two parties are NOT FACE-TO-FACE

Conference or 3-way call translation is done when you are not face-to-face with the party you wish to speak to, in other words, they are in a different location and don't speak your language. In order to use this service, it is essential to have previously registered with Dualia. The call can be placed from any telephone. You will be able to speak to anywhere in the world in more than 50 languages.

To access this service, you must pre-register. If you have any queries, you can contact us on 943 715 670.

User: Password: Send:



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